



Relocation at the speed of life.



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Superior service, cost reduction,
and well-defined benefit programs
drive the way we provide service
to our clients.

The world is our workplace. Connect with us.

Across the country or around the globe, XONEX offers the right solutions for corporate clients – solutions that meet the demands of relocating families in today’s hectic business climate.

For more than 15 years, we have been helping corporate America move their valuable talent with minimal interruption and maximum satisfaction for everyone involved in the relocation process. Our knowledgeable and caring staff combine cost transparency with creativity to structure benefit plans that are sensible and targeted to each client’s needs.

At XONEX, we enhance our customer service with the best technology available to ensure that our corporate clients get the most out of their relocation programs. Our system allows clients and service representatives to monitor the relocation process in real time, which can minimize expenses while enhancing employee services and benefits – resulting in improved efficiency, reduced relocation costs and increased transferee satisfaction.

XONEX is certified by the Women’s Business Enterprise National Council (WBENC) as a Women Business Enterprise, and is among the largest WBE credentialed relocation organizations in the U.S.

XONEX is a SAS 70 Type II certified business. This demonstrates that XONEX has been thoroughly audited and deemed to have the satisfactory controls and safeguards in place, which serve to protect relocation and expense information belonging to our clients and their transferring employees.





Meeting and Exceeding your Global Relocation Challenges

XONEX is committed to providing quality service, using both our interactive software and open communication to improve relocating families' satisfaction. As part of our programs, we offer a number of benefits and efficiencies including:

Service Delivery

Corporate clients depend on XONEX for dedicated assistance in guiding their transferring employees and managing their relocation program. Our differentiator is our people. All of our counselors have strong credentials, such as an active real estate license, CRP, GMS, sensitivity training and more. Their experience, knowledge, work ethic, creativity and human touch helps families settle into new environments with ease.

Global Reach

XONEX provides full relocation management, anywhere in the world. With more than 1300 service partners in 130 countries, we provide seamless origin and destination services that are tailored by corporate policy and delivered through XONEX's relocation service managers.

Our worldwide providers are highly skilled in real estate, moving, temporary living, language and cultural training, visa immigration and tax consulting.

Every relocation, whether it's from London to Shanghai or New York to California, is handled by experts that are part of our network because they are leaders in their field.

Financial Strength and Stability

XONEX has roots in the worldwide moving industry going back as far as 1886. Now, 125 years and five generations later, XONEX rightfully claims financial strength and stability as one of its key pillars. Our philosophy of listening to our customers, distilling their needs, and responding with new services, has kept our business relevant throughout the years. We serve a strong, multinational and growing client base – some of which have chosen XONEX as their partner for more than 15 years.

Similarly, on the supply side, we have built our networks by carefully vetting each vendor's services and, in some cases, investing in their success.

Technology

The XONEX Gateway is a secure and interactive web-based application that gives our clients 24/7 access to important relocation data. The technology features online, real-time reporting, expense tracking and instant access to all pertinent documents, conversations and status notes, which allows our clients to closely monitor their relocation programs.



XONEX relocates your transferring employees from anywhere in the world, to anywhere on earth. Whether from New York to California or London to Shanghai, clients can expect a full range of services designed to meet their specific needs.

Relocation Strategies and Solutions

Program Administration

XONEX offers a diverse combination of relocation solutions that can be tailored to fit individual client needs. We provide policy design and consulting services to our clients so that they can get the most out of their relocation plan. Further, since relocation programs are apt to change based on market demands, XONEX offers ongoing policy counseling.

Financial Services

Customized solutions allow XONEX to create the best tools for managing overall client costs and expenses. We offer a full range of financial services including:

- FirstLookSM Cost Management System
- Expense Management
- Mortgage Services
- Funding
- Global Financial Management Services

Home Disposition

Home disposition is the costliest component of any relocation program. XONEX works with clients to sell homes quickly, which reduces expenses and lowers transferee stress. Our home disposition services include:

- Home Marketing
- Home Sale
- Inventory Management
- Property Management

Destination Services

Information is critical for relocating families and it's vital to provide employees with the facts they need to make informed decisions. XONEX offers expertise and resources that give transferees timely access to information on some of the most important relocation concerns. Our destination services include:

- Home Finding/Settling-in Services
- Temporary Living
- Rental Assistance
- Mortgage Assistance
- Spousal Career Assistance
- Elder Care Assistance

Transportation Services

As experts in the transportation industry, XONEX provides premier programs for transferees. Our programs feature:

- Providers that are guaranteed to meet stringent safety requirements and background security checks
- Timeliness of service delivery
- Transparent pricing that is market sensitive and based on your program parameters
- Flexibility to work with your suppliers or ours
- Full administration, including audit services, contract negotiation and claim resolution
- On-site move counselors



Technology with Impact

The XONEX Gateways

XONEX relentlessly investigates new ways to integrate superior technology with service delivery, which allows us to create technical solutions that are user-friendly and efficient.

The Gateway system integrates all of the program components critical to our clients, transferees and suppliers in order to provide secure, real-time information and reports on our relocation services.

The Client Gateway

The majority of XONEX clients use the Gateway web portal for interactive record keeping, program supervision, online initiations, cost estimating and expense approval.

With the Gateway, clients have immediate access to all relocation activities, data, accrued expenses and reporting information. Clients can easily download information for use in common applications, including Excel® and payroll systems.

The Transferee Gateway

Transferees will have 24/7 access to a customized Transferee Gateway web portal that provides easy and convenient access to the important documents related to their move. In addition to their personal move profile and needs assessment document, transferees can access offer letters, assignment letters, policies and required reporting forms that are organized in a virtual, easy-to-navigate file cabinet.



XONEX integrates all the components necessary to the client, the transferee, and our suppliers through the XONEX Gateways.

Discover the Difference

Connect your transferees to relocation services at the speed of life.

Through a combination of relocation services, transportation expertise, hands-on support and innovative technology, XONEX protects your relocation investment. The result? Our clients realize cost-savings, high levels of employee satisfaction and increased program success.

Build the best relocation program for your business.

Call XONEX at **800.986.6846** or visit us online at **www.xonex.com**.



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